



Rodell Zorilla <rodell.zorilla@lacity.org>

RE: Burnt and damaged port o potty at 33rd and Grand Ave. In South LA 0-1878997

Shelley Cheney <Michelle.Cheney@unitedsiteservices.com>

Tue, May 19, 2020 at 7:07 PM

To: Rene Negrete <rene.negrete@lacity.org>, "Angel L. Juarez" <angel.juarez@unitedsiteservices.com>

Cc: Brian Swanson <brian.swanson@lacity.org>, "Melissa D. Villalovos" <Melissa.Villalovos@unitedsiteservices.com>, VIPTeam <VIPTeam@unitedsiteservicesinc.com>, Jonelle Gardea <jonelle.gardea@lacity.org>, Ruben Leon <ruben.leon@lacity.org>, Rodell Zorilla <rodell.zorilla@lacity.org>, Gabriel Gutierrez <gabriel.gutierrez@lacity.org>

This unit will be exchanged either tomorrow, or Thursday at the latest.

Our operations team is on it, and will do it tomorrow if at all possible.

Thanks.

Shelley Cheney

Sector Account Manager, Municipal/Government

United Site Services, Inc.

626-818-6825

Shelley.cheney@unitedsiteservices.com

800-TOILETS

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From: Rene Negrete <rene.negrete@lacity.org>

Sent: Tuesday, May 19, 2020 10:53 AM

To: Shelley Cheney <Michelle.Cheney@unitedsiteservices.com>

Cc: Brian Swanson <brian.swanson@lacity.org>; Melissa D. Villalovos <Melissa.Villalovos@unitedsiteservices.com>; VIPTeam <VIPTeam@unitedsiteservicesinc.com>; Jonelle Gardea <jonelle.gardea@lacity.org>; Ruben Leon <ruben.leon@lacity.org>; Rodell Zorilla <rodell.zorilla@lacity.org>; Gabriel Gutierrez <gabriel.gutierrez@lacity.org>

Subject: Re: Burnt and damaged port o potty at 33rd and Grand Ave. In South LA

EXTERNAL EMAIL

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Hello Shelley,

Our assessors reported to me today that the undamaged Port o potty was now missing from this location but the damaged Burnt port o potty was still there today. Could it be they mistakenly took the wrong one?

Just wanted let you know about it asap.

Thank you

On Mon, May 18, 2020, 5:52 PM Shelley Cheney <Michelle.Cheney@unitedsiteservices.com> wrote:

Hi Brian,

This unit is already covered on one of our current p.o.s. No new p.o.s are needed.

This is the ADA unit on 0-1878997, 3333 S Grand. The pick up is still scheduled for tomorrow, and I'm trying to confirm the replacement unit can be delivered at the same time. If not, we will bring it out on Wednesday.

The missing/damage charge will be done as we have done the others, as stated. Ten-four.

Shelley Cheney

Sector Account Manager, Municipal/Government

United Site Services, Inc.

626-818-6825

Shelley.cheney@unitedsiteservices.com

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From: Brian Swanson <brian.swanson@lacity.org>

Sent: Monday, May 18, 2020 1:59 PM

To: Melissa D. Villalovos <Melissa.Villalovos@unitedsiteservices.com>; Shelley Cheney <Michelle.Cheney@unitedsiteservices.com>

Cc: Rene Negrete <rene.negrete@lacity.org>; VIPTeam <VIPTeam@unitedsiteservicesinc.com>; Jonelle Gardea <jonelle.gardea@lacity.org>; Ruben Leon <ruben.leon@lacity.org>; Rodell Zorilla <rodell.zorilla@lacity.org>; Gabriel Gutierrez <gabriel.gutierrez@lacity.org>

Subject: Re: Burnt and damaged port o potty at 33rd and Grand Ave. In South LA

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Hi Shelley and Melissa,

Yes, please remove the unit ASAP and then issue a replacement. If you could then send me a quote to replace the unit, I can issue the purchase order to cover the cost.

In regards to the replacement fee, Shelley, please continue to send them to me periodically as you have been.

Thank you,

Brian

On Mon, May 18, 2020 at 12:00 PM Gabriel Gutierrez <gabriel.gutierrez@lacity.org> wrote:

Hi Shelley and VIP Team,

Confirming Rene's point that the unit needs to be removed ASAP due to its condition.

Also looping in Brian S from GSD to confirm the billing question. My understanding is that the Council Office would like the units to be kept here, meaning a replacement unit is needed at this location.

On Mon, May 18, 2020 at 11:55 AM Rene Negrete <rene.negrete@lacity.org> wrote:

Hello Melissa,

I'm not sure of the protocol for the billing but it will definitely need to be removed.

I just wanted to report the unit asap.

On Mon, May 18, 2020, 11:53 AM Melissa D. Villalovos <Melissa.Villalovos@unitedsiteservices.com> wrote:

Hello,

Did you want us to bill for damages and replace the unit, or just have it picked up?

Order # 0-1879764 > PO - 200000474881

Melissa Villalovos

Sales Administrator, Northwest Region

UNITED SITE SERVICES, INC

V.I.P Customer Care 1-800-726-4768

Direct Line 408-284-4450

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From: Rene Negrete <rene.negrete@lacity.org>

Sent: Monday, May 18, 2020 11:49 AM

To: Shelley Cheney <Michelle.Cheney@unitedsiteservices.com>; VIPTeam <VIPTeam@unitedsiteservicesinc.com>; Gabriel Gutierrez <gabriel.gutierrez@lacity.org>

Cc: Jonelle Gardea <jonelle.gardea@lacity.org>; Ruben Leon <ruben.leon@lacity.org>; Rodell Zorilla <rodell.zorilla@lacity.org>

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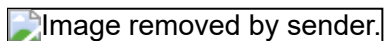
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Hi Shelley ,

Our assessors reported this port o potty at this location which need immediate attention. Here is a pic of the damaged unit.

Thank you

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Gabriel Gutierrez

Homelessness Service Coordinator
Office of Mayor Eric Garcetti
(213) 978-3504

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Brian Swanson

City of Los Angeles

Department of General Services

Supply Services Division

(213) 928-9541